

Position Title: Child Support Worker (Phoenix House)

Supervisor Title: Team Leader

OVERVIEW

The Phoenix Transition Society provides residential programs for women and their children who are at risk of violence or have experienced violence. In collaboration with Phoenix Transition Society staff, the Society's Child Support Worker provides a safe, supportive environment that is culturally open and accessible in order to support the personal development of children. The Child Support Worker provides service directly to children by developing and delivering interventions to best support them.

CORE COMPETENCIES

- Work efficiently and with minimal supervision
- Demonstrated ability to take initiative and to work independently
- Commitment to a coordinated team-based approach
- Energetic, positive, optimistic and pragmatic
- Excellent inter-personal and communication skills
- Ability to provide non-judgmental support to both residents and colleagues
- Cultural competency and respect for diversity
- Trauma-Informed Practice and Care
- Strong time management and organizational skills

Duties and Responsibilities

- Partner with parents to ensure the child's individual needs are met
- Be self-directed with children to create a welcoming and comfortable environment
- Provide basic needs, interactions, activities and supervision of children
- Model appropriate communication and problem-solving strategies
- Provide new experiences and a variety of play and art experiences
- Support social and emotional development and provide positive guidance
- Ensure appropriate limits are in place and communicated regularly
- Provide appropriate assistance, guidance, encouragement, comfort and support to each child
- Apply knowledge of domestic violence and the effects of children and families
- Establish positive and productive relationships with families
- Ensure all caring and teaching techniques are rooted in developmentally appropriate practice
- Ensure that the environment is child-friendly, safe, clean and well organized
- Attends all relevant meetings and training as directed
- Performs other duties as directed and appropriate

Professional Practice

- Comply with the Phoenix Transition Society's Ethical Code of Conduct
- Maintains confidentiality of all information received
- Demonstrate a high level of professional boundaries
- Accept responsibility and accountability for own work
- Identify and seek out professional development opportunities
- Work out and solve problems independently and in collaboration with team members
- Adapt to change and function effectively in crisis situations
- Provide self-care by utilizing agency benefits as appropriate

Skills and Knowledge

- Ability to establish and maintain rapport with children in a variety of contexts
- Ability to encourage, motivate and involve children and in activities
- Experience with FASD, OCD, autism spectrum and aggressive behavior
- Excellent listening skills
- Ability to prioritize, manage crisis, work independently and also as part of a team
- Strong written and verbal communication skills
- Broad based knowledge of the family and social issues
- Knowledge of trauma-informed practice/trauma-informed care

Qualifications:

- Completion of a recognized Child Care and/or Childhood Development Course
- Understanding of the effects of family violence/trauma on children
- One-year related experience
- Working knowledge of all office equipment
- Ability to pass the Criminal Records Review.
- Valid Class 5 Driver's license and acceptable driver's abstract
- Level 1 Occupational First Aid Certificate
- Food Safe Certificate
- Flexibility of work hours

Compensation:

Job Type: Regular Full/part time

Hourly Wage: \$22.79-\$30.00 per hour. The starting wage for this position would be determined with consideration of the successful candidate's relevant education and experience, and would be in alignment with the provincial compensation reference plan.

Benefits: A comprehensive benefits package, opportunities for training, professional development, and a Registered Retirement Savings Plan upon completion of the trial period.

To Apply: Send your cover letter and resume to TeamLead.Phoenix@outlook.com indicating how you meet these qualifications. Applicants must currently reside in Canada and are able to work in Canada. Indigenous applications are encouraged to apply. We thank all applications or their interest; however, only